



# NEWSLETTER



## WE ARE NOW IN HICKORY! 39 LOCATIONS STATEWIDE

**HICKORY – We are beyond excited to announce that Primary Health Choice, Inc., and A Primary Choice, Inc., are now in Hickory, North Carolina. Throughout the last few months, we have moved office locations in Monroe, expanded to Charlotte and Salisbury, and are now broadening our service area once more, serving Hickory!**



**HEAR FROM CEO  
MRS. SHANNON  
OXENDINE:**



**“As we close out the fourth quarter of 2025, this is the year that truly reminded me what makes APC special – our people. Your dedication to our clients, the way you support one another, and your willingness to step up every day are what drive our success. As we head into 2026, we do so with excitement, clear goals, and a strong commitment to continued growth and providing excellent care.”**



### DISCOVERING PERSONAL CARE SERVICES IN NC



**“In the heart of the Tar Heel State, personal care services in North Carolina are making a significant difference in the lives of many. These services cater to individuals who require assistance with daily activities, ensuring they maintain a quality lifestyle. From help with personal grooming to meal preparation, personal care services are designed to support independence while enhancing overall well-being...”**

*Visit our website for the full article!*

[www.primaryhealthchoice.org](http://www.primaryhealthchoice.org)





# NEWSLETTER

# Merry Christmas

From Primary Health Choice and A Primary Choice, we a Merry Christmas and Happy New Year!

## DAY SUPPORTS 2025: A YEAR TO REMEMBER

From the bowling league to Special Olympics spring games, foam parties, and plenty of smiles, 2025 was one to remember for our day support programs. *Thank you to everyone who made it special!*



# RACE FOR REVENUE

These office managers grew their locations in profound ways from August to September!

- 1<sup>st</sup> Place: Paula Jacobs - Clinton Office (\$2,500)
- 2<sup>nd</sup> Place: Candance Lail - Forest City Office (65-inch TV)
- 3<sup>rd</sup> Place: Yezenia Rubio - Winston Salem Office (\$250 Gift Card)



"We are committed to providing all individuals with the best comprehensive services to enhance and maintain personal care needs that will enable individuals to be as independent as possible and remain in the comfort of their own residence." - Mission Statement





# NEWSLETTER

## NEW HIRES FROM SEPT. TO DEC.

### **A Primary Choice:**

Destiny Langston - Office Manager  
Kourtney Chester - Office Manager  
Gia Jackson - Regional Director Assistant

### **Primary Health Choice:**

Amy Townsend - Human Resource Officer  
Gary Alston - Intensive In-Home Team Lead  
Jessica Floyd - Peer Support Specialist  
Kimberly Cherry - Tailored Care Manager  
Mary Brewer - Day Support Program Instructor



Primary Health Choice, Inc.  
A Primary Choice, Inc.



Twitter/X: @A Primary Choice



Primary Health Choice, Inc.  
A Primary Choice, Inc.



→ You can be notified about newsletter releases by signing up for our company email e-blasts! Visit our website and go to the newsletter page to sign up.

Have peace of mind when thinking about your future retirement. Visit our website to learn more about 401-K benefits!

# EMPLOYEES OF THE 4TH QUARTER



**Sharon Townsend**  
Day Supports Instructor (PHC)



**Carol Butler**  
Office Manager (APC)

*THANK YOU FOR EVERYTHING!*



**Sharon Billinger**  
NCIW Paraprofessional (PHC)



**Katherine Hunt**  
CNA (APC)





# NEWSLETTER

## 2025 Employees of the Year!



**Krishay Sinclair**  
PCA (APC)



**Carol Butler**  
Office Manager (APC)



**Pernella Bethea**  
NCIW Paraprofessional (PHC)



**Sharon Townsend**  
Day Supports Instructor (PHC)

## 2025 Excellence Award Winners!



**Kim Hammonds**  
Director of CAP Case  
Management (PHC)



**Valerie Stevens**  
Office Manager (APC)





# NEWSLETTER

## International Day of Persons with Disabilities!

December featured International Day of Persons with Disabilities! The goal is to bring awareness to persons with disabilities, noting their rights and well-being in our society



### All Offices Are Closed On

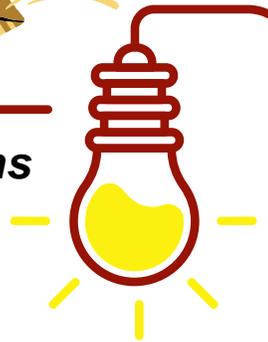
- Dec. 24-26, 2025 (*Merry Christmas*)
- Dec. 31, 2025 - Jan. 1, 2026 (*Happy New Years*)
- Jan. 19, 2026 (*Martin Luther King Day*)



# HAPPY 2026 NEW YEAR



**Have Suggestions for us?**



Hit the feedback tab on our website (lefthand side of screen) and let us know how we can improve, in any area!

**Offices locations we have that you may not know about!**

- *Asheboro* (817 S Fayetteville)
- *Burlington* (1148 S Church Street)
- *Jacksonville* (102 Elizabeth Street)

